



# STRATEGIC PLAN

2015-2018

## EXECUTIVE SUMMARY

The Northern Sydney PHN, operated by the Sydney North Health Network (SNHN), is one of 31 Primary Health Networks (PHNs) established by the Australian Government to increase the efficiency and effectiveness of medical services for the community. Our focus is on patients who are at risk of poor health outcomes and we work to improve the coordination of their care so they receive the *right care, in the right place at the right time*.

Sydney North Health Network aims to simplify the healthcare system by providing better information, education, networking opportunities, connections across the health system, a better experience for health providers and better health for the community.

Our PHN has an important role to drive, support and strengthen primary healthcare in our region. We are focussed on addressing the health needs of our communities. By working in partnerships with GPs, Allied Health Professionals, Nurses, the Local Health District and our Local Community implementing this strategy, we will facilitate a better health system, with improved patient outcomes and seamless care.

## ACHIEVING OUR STRATEGIC PRIORITIES AREAS

Our strategic priority areas provide the headlines of how we intend to operate, structure our thinking, organise our activities and our efforts to ensure that we are successful and deliver what we need to do over the next three years to realise our vision of **Achieving together - better health, better care**.

Through the Board and stakeholder discussions, we have identified four strategic priority areas for the next three years:

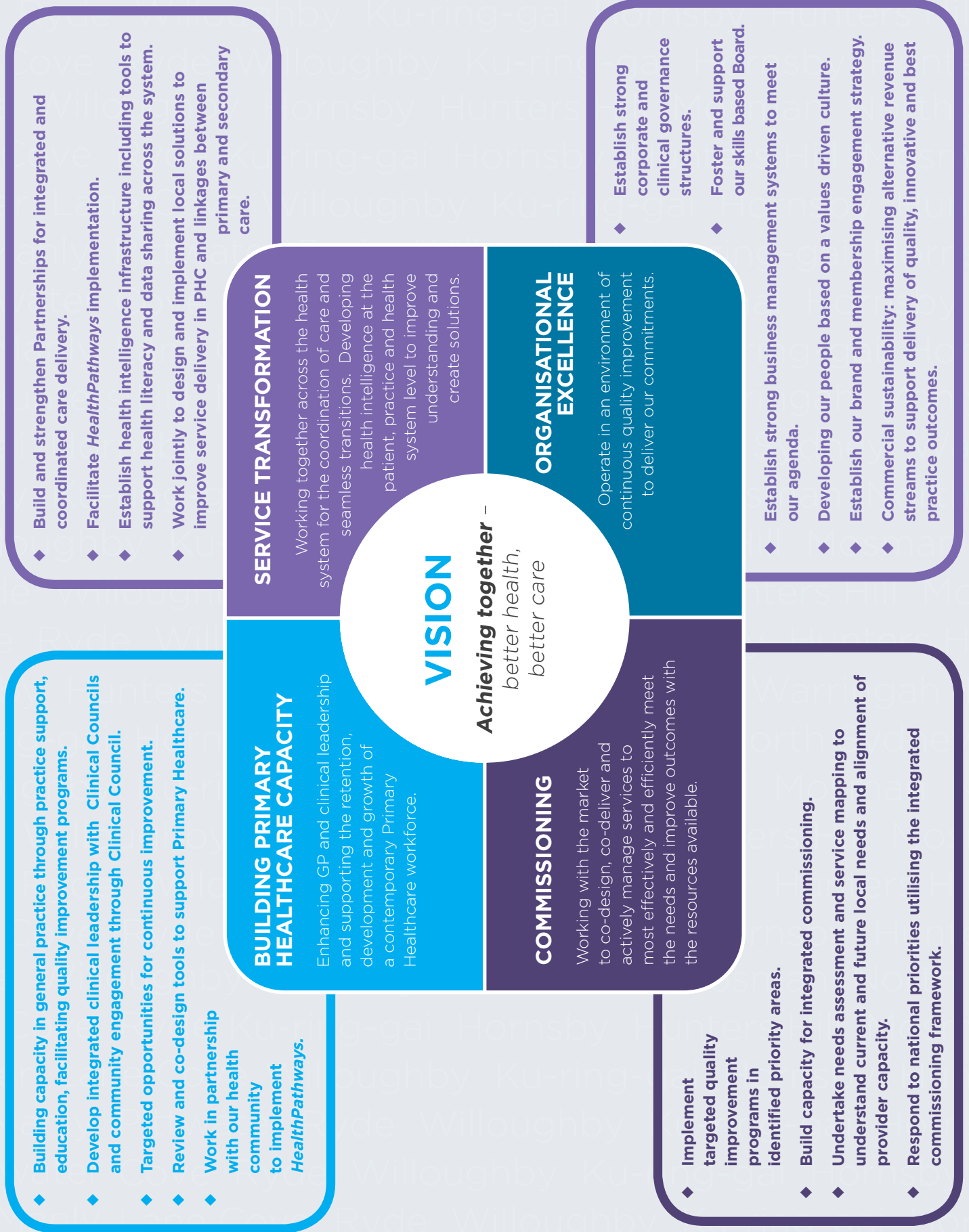
- ◆ Building Capacity in Primary Healthcare;
- ◆ Service Transformation by integrating systems for the user, the provider and the system;
- ◆ Commissioning; and
- ◆ Organisational Excellence.

The priority areas above are represented in a diagram on page 2.

The first three strategic priority areas have been graphically displayed in the *Operational Framework* diagram on page 3 of this document, demonstrating the interconnectivity of each of our priority areas and will provide the overarching structure to our thinking in designing and implementing our Primary Healthcare initiatives. This is underpinned by our fourth strategic priority, *Organisational Excellence*, which ensures the organisational infrastructure, governance and workforce to deliver our strategy.

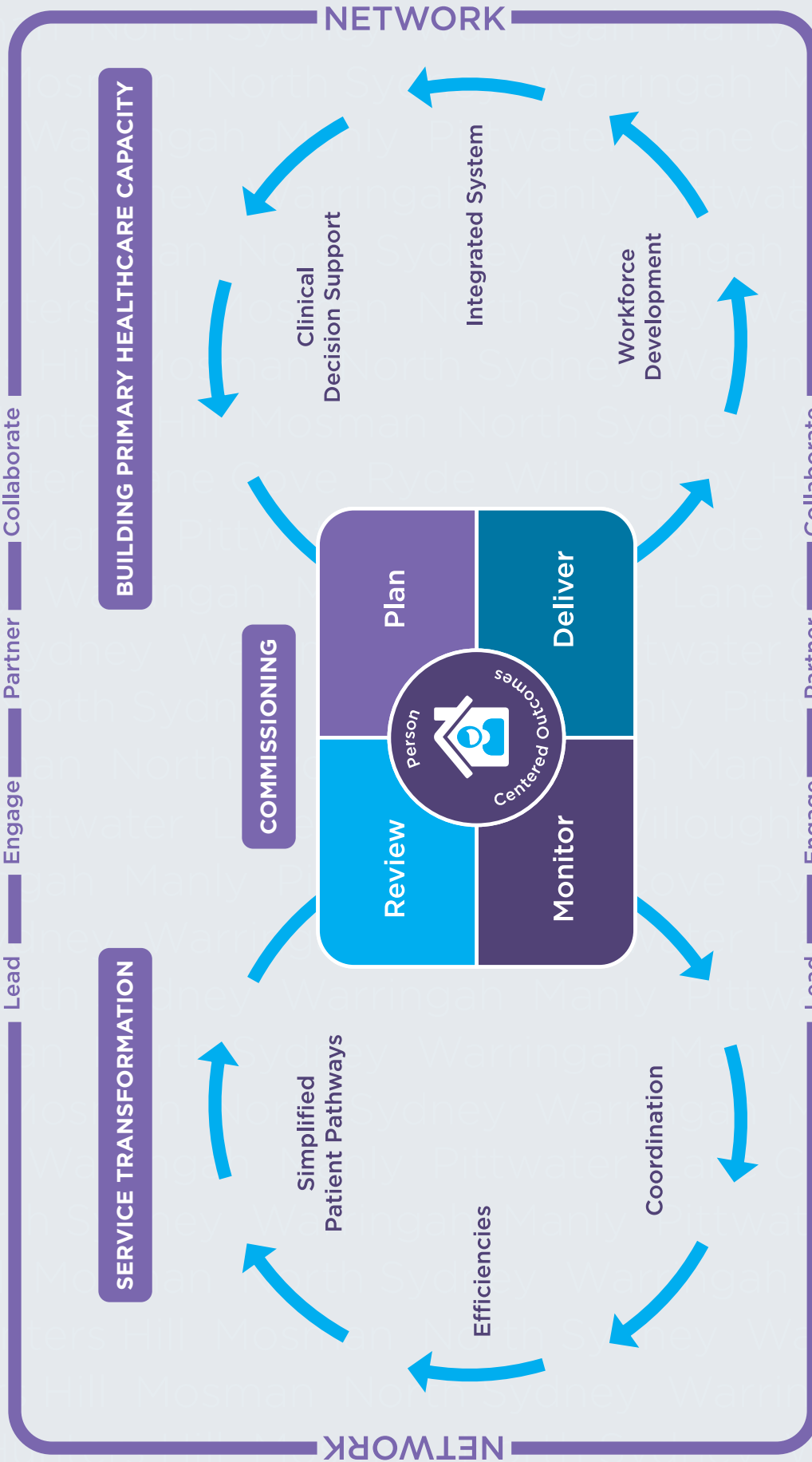


# STRATEGIC PRIORITY AREAS 2015-2018







# OPERATIONAL FRAMEWORK



Network: Service User, Service Provider, Health System

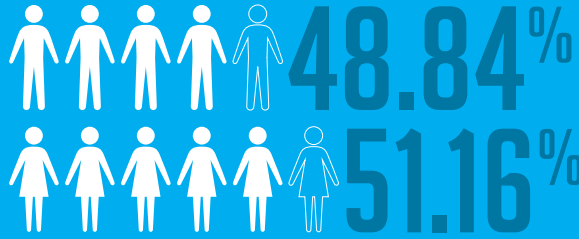
- 1. PLAN**
  - Stakeholder Engagement
  - Identify Need
  - Service Co-Design
- 2. DELIVER**
  - Co-Delivery
  - Build Capacity
  - Support
- 3. MONITOR**
  - Informatics
  - Promote Quality
  - Drive Improvement
- 4. REVIEW**
  - Outcomes
  - Impact
  - Inform Re-Design

# LAND AREA 899.76KM<sup>2</sup>

<b>1</b> Local Health District		<b>292</b> GP Practices	
<b>11</b> Local Government Areas		<b>7</b> Public Hospitals	
<b>1,097</b> General Practitioners		<b>22</b> Early Childhood Health Centres	

## CURRENT POPULATION

TOTAL POPULATION  
**878,238**




## LIFE EXPECTANCY

**79.9**  
**85.4**


## ABORIGINAL

PHN **0.3%**  
NSW **2.5%**




## BORN OUTSIDE AUSTRALIA

PHN **38.89%**  
NSW **31.37%**



## SPEAK LANGUAGE OTHER THAN ENGLISH AT HOME

PHN **2.8%**  
NSW **3.4%**

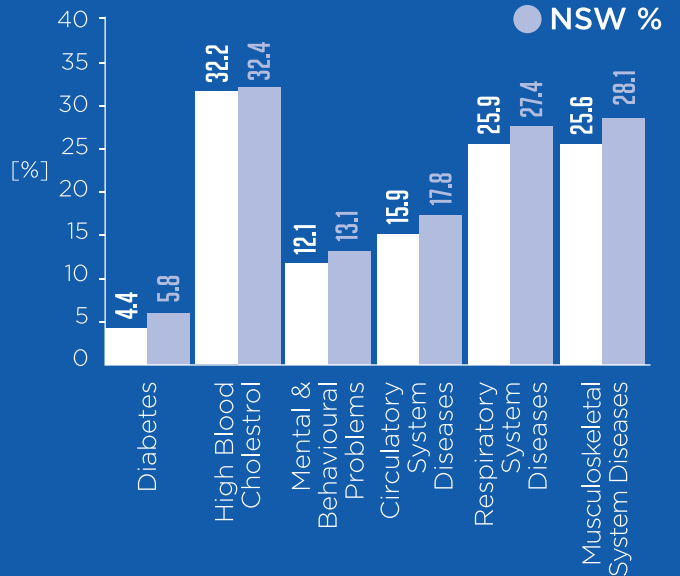


## OUR REGION

SNHN REPRESENTS THE FOLLOWING LOCAL GOVERNMENT AREAS:

- HORNSBY
- HUNTERS HILL
- MOSMAN
- NORTH SYDNEY
- WARRINGAH
- MANLY
- PITTWATER
- LANE COVE
- RYDE
- WILLOUGHBY
- KU-RING-GAI

## HEALTH INFORMATION



## PROJECTED CHANGE IN POPULATION

**2013 TOTAL POPULATION**  
**878,238**

**0-14 YEARS 27.78% INCREASE**  
**15-64 YEARS 25.87% INCREASE**  
**65+ YEARS 54.56% INCREASE**

**2031 TOTAL POPULATION**  
**1,101,450**

There is expected to be a **25.42%** increase in our total population from 2013 to 2031  
There will be an increase of **54.56%** in the 65+ age bracket